General Conditions of Contract (GCC) for ASVZ membership

- 1. Admission to the Academic Sports Association Zurich (hereinafter referred to as ASVZ) is determined by the ASVZ articles of association and is granted upon payment of a fee.
- Once admitted, members have access to the membership section of the digital ASVZ app. The ASVZ app is available for the three latest versions each of Android and iOS operating systems. In place of the app, a check-in card may be acquired at the info desk for a one-time fee of CHF 30.
- Valid membership allows the owner to access ASVZ Sport Centers and outdoor facilities (only during ASVZ activities) and participate in the ASVZ sports activities. In addition to classes and individual training opportunities, they also have access to courses and camps at an additional fee.
- 4. Each ASVZ membership is linked to a QR code. The QR code requires a portrait photo to be uploaded that clearly identifies the member. Access to ASVZ Sport Centers requires a successful reading of the QR code from the ASVZ app at the check-in terminal. The portrait photo is displayed at the check-in terminal for identification purposes.
- 5. During spot checks carried out by our security firm, ASVZ employees or facility management, all persons must show proof of their ASVZ membership. Anyone who cannot show proof of membership or whose membership is currently under suspension will be charged a fee of CHF 100. Repeated violation will result in the offender being placed under an exclusion order.
- 6. Participation in guided sports activities requires booking in advance. During checks carried out by instructors, all participants must show their booking confirmation. Anyone who cannot show a booking confirmation may be suspended for eight days. The member is not entitled to a refund for the suspension period. Individual fitness training, independent sports activities and use of the locker rooms do not require booking.
- 7. Automated booking of ASVZ activities with a booking bot or script is prohibited. Failure to comply with this regulation may result in a suspension on all ASVZ activities. There is no entitlement to a refund. Repeated violation will result in the offender being placed under an exclusion order.
- 8. Anyone who does not appear for an activity they booked or does not check in may have their ASVZ membership suspended for at least eight days.
- 9. Members are generally never entitled to a refund of the membership.
- 10. The possibility of extending the ASVZ membership due to a pause may be considered if the contract duration is at least 12 months and if the following conditions apply. A member may only make a request for their membership to be extended for important reasons such as illness, accident or pregnancy. The request must be submitted within 30 days after regaining the ability to do sport and must include a medical certificate. Requests made later will not be considered. The medical certificate must show inability to do sport including a start and end date. Memberships may be extended for at least 3 and no longer than 9 months. The amount of time corresponding to the duration of the pause will be added directly onto the membership immediately after the original end date. In case of improper interruption of the contract, the ASVZ reserves the right to terminate the contract without notice and without a refund.
- 11. The ASVZ membership is personal and non-transferable and cannot be modified. Violation of this rule will result in withdrawal of membership without entitlement to a refund. In addition, the violating member (who transfers their membership to someone else) will be charged a fee of CHF 100. The ASVZ reserves the right to file a criminal complaint.
- 12. The ASVZ reserves the right to charge a fee of CHF 60 for expenses incurred.
- 13. ASVZ members are obliged to follow the instructions given by staff and to strictly abide by the house rules, fair-play rules and hygiene regulations. Serious and/or repeated violation of these rules and regulations will result in the offender being placed under an exclusion order and having their membership revoked without a refund.
- 14. The ASVZ is not liable for any damage to persons or property arising during ASVZ sports activities or in the ASVZ facilities. Engaging in physical activity carries an increased risk of injury and discomfort, especially for beginners and men over 45 and women over 55. If you have any of these health problems (asvz.ch/welcome), a medical examination and fitness consultation are recommended before starting to exercise. The ASVZ is not liable for any loss of personal effects, valuables, clothing etc. or any loss or damage of objects stored in lockers. ASVZ members are responsible for taking out their own insurance for such cases.
- 15. The ASVZ may at any time modify its activities and operating hours and close its facilities when necessary (e.g. in case of holidays, space requirements of UZH, ETH, ZHAW, PHZH and ZHdK, cleaning, audits, renovation work, etc.). In such cases, ASVZ members are not entitled to any refund or prolongation of their ASVZ membership. Long closures shall be announced a reasonable amount of time in advance.
- 16. ASVZ members acknowledge and accept that the conditions of participation may change at short notice and that activities may be cancelled without a refund due to acts of nature beyond control (e.g. a pandemic) and/or authority regulations.
- 17. In case of emergencies, violation of house rules, illegal behavior or other extraordinary events, personal information will be recorded and passed on internally for case handling purposes.
- 18. Any photos, film footage and interviews with members resulting from their participation in ASVZ sports activities may be permanently stored by the ASVZ and used for multimedia communication purposes without compensation.
- 19. Some sports facilities are equipped with surveillance cameras for security purposes and are marked accordingly. The video surveillance is not operated by the ASVZ.
- 20. By signing the membership agreement or accepting the GCC electronically, ASVZ members confirm that they have completed the application form accurately and truthfully.
- 21. By signing the membership agreement or accepting the GCC electronically, ASVZ members confirm that they have read and agree with the General Conditions of Contract for ASVZ membership.
- 22. The ASVZ membership must be paid in advance at the ASVZ information desk or through the online desk using a credit card, debit card or Twint.
- 23. The ASVZ membership expires automatically at the end of the contract period. Members will receive an e-mail with information on how to renew their contract before the membership expires.
- 24. This agreement is subject to Swiss law. The place of jurisdiction is Zurich.

